



**THCC is working to hold Tennessee hospitals accountable for fair billing and collection practices. We are conducting a confidential **SHORT** survey.** Please take a moment to fill out the short survey and mail it back to us. Or email us your answers at [tgarr@thcc2.org](mailto:tgarr@thcc2.org) *All information you provide will be kept confidential.*

### HOSPITAL BILLING & COLLECTION

Hospitals have been criticized for their billing and collection practices regarding low-income uninsured and underinsured patients. Reports by The Access Project and others led to news reports detailing harsh billing and collections practices directed at these patients – including failing to inform people about eligibility for charity care, foreclosing on homes, garnishing wages, and even putting people in jail.

#### Hospital Bill – Medical Debt Survey

*\*All information you provide will be kept confidential*

1. Have you incurred any hospital medical bills in the past 12 months?  
 Yes       No
2. Are you having problems paying or unable to pay your medical bills?  
 Yes       No
3. Are you being contacted by a collection agency about owing money for those medical bills?  
 Yes       No
4. Are you having to change your way of life significantly to pay medical bills?  
 Yes       No
5. Are you using a credit card, loan or mortgage against your home to pay those medical bills?  
 Yes       No
6. May we contact you to discuss this in more detail? *Your information will be kept confidential.*  
 Yes       No

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: Home:\_(\_\_\_\_\_)\_\_\_\_\_ Cell:\_(\_\_\_\_\_)\_\_\_\_\_

**Thank you for participating in this survey!**

Tennessee Health Care Campaign (THCC)  
1103 Chapel Ave., Nashville, TN 37206

Toll-free: 1-877-431-7083 • (615) 227-7500 • Fax: (615) 846-1946 • Web site: [www.thcc2.org](http://www.thcc2.org)  
Email: [tgarr@thcc2.org](mailto:tgarr@thcc2.org)